

# ROADWAY SAFETY DATA - CAPABILITY ASSESSMENT

Webinar 2 May 10, 2011





### Webinar 2 Agenda

- Welcome, Introductions and Webinar purpose
- Project Overview
- Division Office Role and Tools
- Assessment Framework and Process
- Pilot Results
- Feedback









### **Overview of the VHB Team**

- VHB
  - Ms. Kim Eccles
    - Technical Director <u>keccles@vhb.com</u>
  - Mr. Mike Sawyer
    - Task Order Principal Investigator <u>msawyer@vhb.com</u>
  - Ms. Nancy Lefler
    - Project Manager, TWG Coordinator <u>nlefler@vhb.com</u>
- Supported by:
  - UNC Highway Safety Research Center
  - Data Nexus Inc.
  - NAVIGATS, Inc
  - Dr. Forrest Council











### **Webinar Purpose**







### **Webinar Purpose**

- Provide a project overview
- Update on project status
- Review Division Offices' role and available tools
- Introduce the assessment process
- Provide pilot state results
- Opportunities for feedback







### **Project Overview**







### **Project Overview**

- Brand and Logo
- Objectives
- Communication and Outreach
- Current Status
- Pilot States
- Schedule







### **Brand and Logo**









### **Partnership Components**

# ROADWAY SAFETY DATA PARTNERSHIP

COLLECTING • ANALYZING • MANAGING • EXPANDING

- Capability Assessment
- Model Inventory of Roadway Elements (MIRE)
- Crash Data Improvement Program (CDIP)
- Roadway Data Improvement Program (RDIP)
- Highway Safety Manual (HSM)



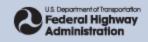




### **Capabilities Assessment - Objectives**

- To create and carry out a process to assess each State's roadway data capabilities.
- To create a current baseline for each State and the Nation.
- To identify gaps and where States would like to be.
- To propose actions to move each State and the Nation forward in safety data analysis.







### **Communication and Outreach**

### Engaging:

- Technical Working Groups
- Pilot States
- FHWA Division Offices
  - Project Summary Sheets
  - Talking Points
  - Website
- NHTSA Regions
- States
- Communities of Interest









### **Current Status**

- Assessment process and framework approved
- Outreach initiatives ongoing
- Existing State resources collected
- Potential funding source summary complete
- Tested in two of four Pilot States
- Modifying process based upon the results

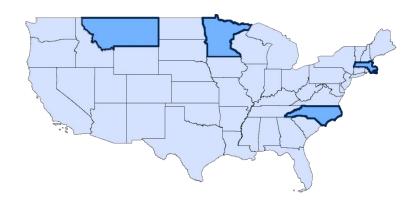






### **Pilot States**

- Montana Rural (4/28)
- Minnesota Locally-maintained (5/6)
- Massachusetts Urban (5/18)
- North Carolina State-maintained (June 2011)









### **Remaining Schedule**

- Twenty State Assessments
  - Mid-Point Report: Webinar 3 August 30, 2011
- Remaining State Assessments
  - Final Report: Webinar 4 July 10, 2012









# Questions? Ways to Provide Additional Feedback

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# DIVISION OFFICE ROLE AND USEFUL TOOLS







### Role of the Division Office



#### **ROLE OF THE DIVISION**

. This initiative needs a champion in the Division as v Division Offices to be proactive and help maintain helps improve the safety data that is critical to e

efforts to assist the States to achieve their roadway da

- . The States need an advocate in this initiative. Make questions and is creating a discussion that will be for ways that FHWA can better support them as each and management of roadway data.
- The States need targeted technical assistance a determine their goals, identify their gaps, and deve
- · Each State needs a mentor to monitor progress rela how to best achieve their goals. The Office of Safety know the people and environment in their States I to help us conduct the most effective and benefici

#### SCOPE AND TIMEFRAME

The assessment will take place in all 50 States plus roadway data. The assessments will occur in 2011 and to maximize participation with the possibility of som populating a questionnaire that has been designed to We will be using information available from other re States in providing answers. The RSDP project team v identify the appropriate individual(s) in the State and

If you have further questions or comments about this new partnership please contact:

Dr. Heather Rothenberg, FHWA (202) 366-2193 Heather.Rothenberg2@dot.gov

#### ROLE OF THE DIVISION

- This initiative needs a champion in the Division as well as in your Division Offices to be proactive and help maintain focus on how helps improve the safety data that is critical to evidence-base programs.
- The States need an advocate in this initiative. Make sure that the questions and is creating a discussion that will be useful to the for ways that FHWA can better support them as each State advan and management of roadway data.
- The States need targeted technical assistance and support determine their goals, identify their gaps, and develop their action
- Each State needs a mentor to monitor progress related to their a how to best achieve their goals. The Office of Safety recognizes t know the people and environment in their States better than we to help us conduct the most effective and beneficial assessment

- Champion
- Advocate
- Supporter
- Mentor







### **Scheduling Assessment**

- 1. FHWA/Project Team contacts FHWA Division Office
- 2. Division Office informs the State about the project, identifies key contacts, and provides contact information to project team
- 3. Project team contacts NHTSA Reps to inform them of project
- 4. Project team contacts State to schedule assessment
- 5. Project team provides the State questionnaire and works with State to determine the most appropriate persons to participate in Assessment
- 6. Confirm date of assessment
- 7. Work with States to answer any questions/concerns prior to Assessment

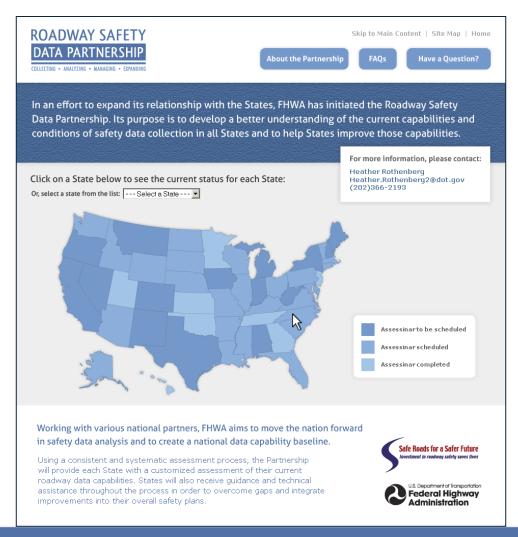
\*Division Office and NHTSA Reps will be included on all key communications with the State.







### **Tools - Website**

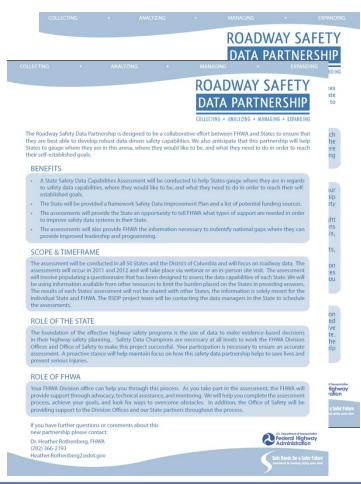






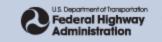


### **Tools - Informational Handouts**



- Benefits
- Scope
- Timeframe
- Role of the State
- Role of the FHWA







### **Tools - Talking Points**

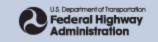
### **Assessment Project Talking Points**

#### Roadway Safety Data Partnership

- 1. Much of the effort in the past decades has concentrated on crash data; part of the picture. Roadway and traffic data are also essential. By incor data into network screening analysis, prioritization, and countermeasur can better identify safety problems and prescribe solutions to improve sefficient and effective use of safety resources.
- 2. The Roadway Safety Data Partnership is designed to be a collaborative 
  States to ensure that the States are best able to develop robust data-dri
  to create a national data capability baseline.
- 3. This partnership will help States to gauge where they are in this arena, \(\circ\) and what they need to do in order to reach their self-established goals.
- 4. Using a consistent and systematic assessment process, the Partnership develop a customized assessment of their current roadway data capabil
- 5. States will also receive assistance throughout the process to identify act that will help them overcome gaps and integrate improvements into the

- The Partnership
- The process
- Project schedule
- •How does it fit in?
- Use of results







### **FAQs**

- What is the difference between this and a TRA?
  - More detailed assessment of roadway/traffic inventories
  - TRA is once every 5 years RSDP Assessment will provide snap shot/baseline of Nation and States
- Will FHWA share the State's results?
  - No, the results are only for the States and FHWA. States can share their results with each other if they choose.
- Is FHWA going to judge the States?
  - No, assessment will help States determine where they are, and where they want to be.







## Questions? Ways to Provide Additional Feedback

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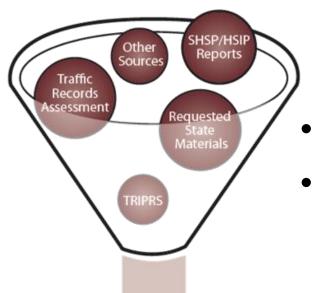
# ASSESSMENT FRAMEWORK AND PROCESS







### **Overview of Assessment Process**



- Lead Assessor assigned to each State
- Defendable, repeatable, consistent process

Review Existing Sources Complete Pre-Assessment Survey Conduct Assess-inar or Site Visit with FHWA Concurrence

Document Findings

Create Roadway Safety Action Plan







### **Capability Maturity Model**

- Systematic, objective assessment (not judgment)
- Five-point scale less to more mature
- Each State will be placed in one of the five levels
- Provides FHWA quantitative results
- Provides State qualitative level and recommendations for moving to next level

	Level 1	> Level 2	> Level 3	> Level 4	> Level 5
Capability	Initial / Ad-hoc	Repeatable	Defined	Managed	Optimizing







### **Assessment Framework**

- Focus Areas
- Subareas/Elements
  - Each will have maturity level criteria
  - Key questions for Assessor to determine level
  - Modular can stand alone or be combined
- Scoring to achieve overall capability level
- Additional qualitative questions
  - Desired level of the State
  - Key barriers
  - Resources/tools that would be beneficial to the State







### Questionnaire

- Key questions developed to determine maturity level for each element
- Questionnaire will be web-based = "Assess-inar"
- Completed by project team based on resources prior to assessinar (reduce burden to the State)
- States review and provide feedback during assessinar
- Determine if site visit is needed







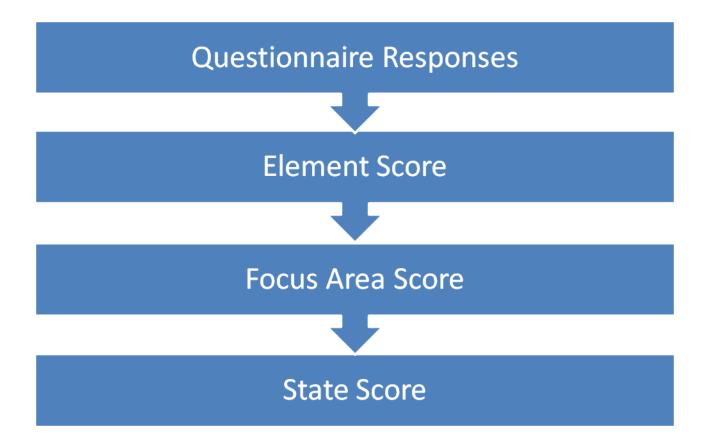
## QUESTIONNAIRE







### **Scoring Overview**









### **Focus Areas**

- Area 1: Roadway Data Collection/Technical Standards
- Area 2: Data Analysis, Tools and Uses
- Area 3: Data Management and Governance
- Area 4: Data Interoperability and Expandability

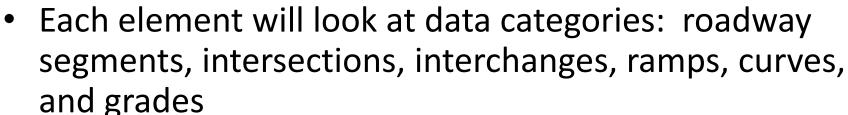






### **Key Area 1 Elements**

- Roadway Data Collection/ Technical Standards
  - Completeness
  - Timeliness
  - Accuracy
  - Uniformity/Consistency







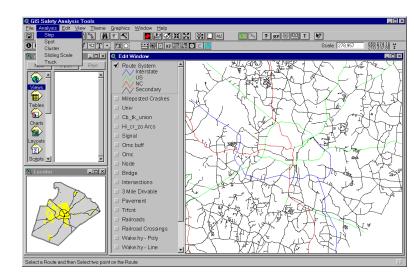




### **Key Area 2 Elements**

### Data Analysis, Tools and Uses

- Network Screening
  - Method
  - Data
  - Coverage
- Diagnosis
- Countermeasure Selection
- Evaluation
  - Project
  - Program
- Accessibility









### **Key Area 3 Elements**

- Data Management and Governance
  - People
  - Policies
  - Technology









### **Key Area 4 Elements**

### Data Interoperability and Expandability

- Expandability
- Linkage
- Interoperability

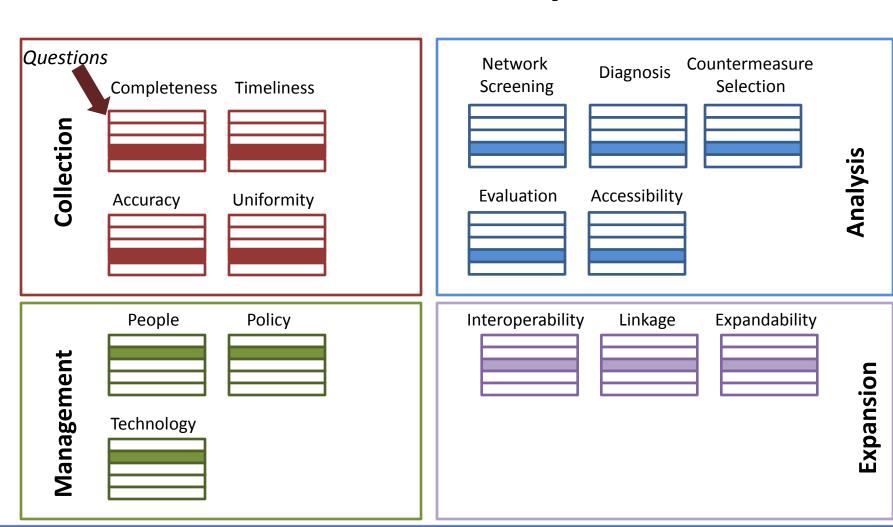








### **Element Maturity Level**

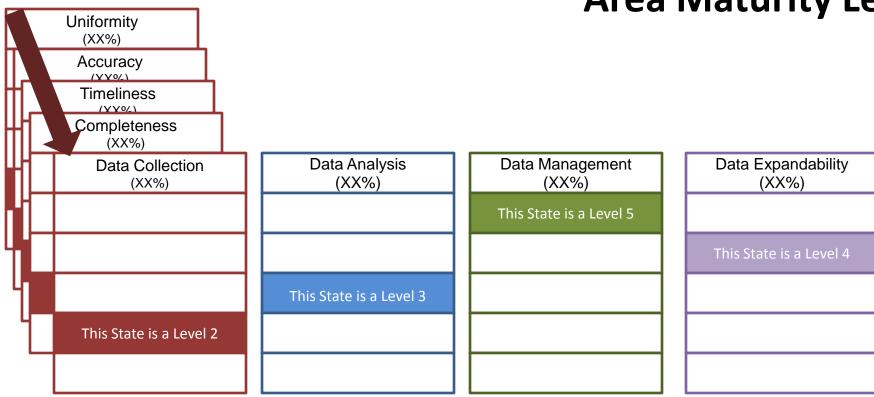








### **Area Maturity Level**



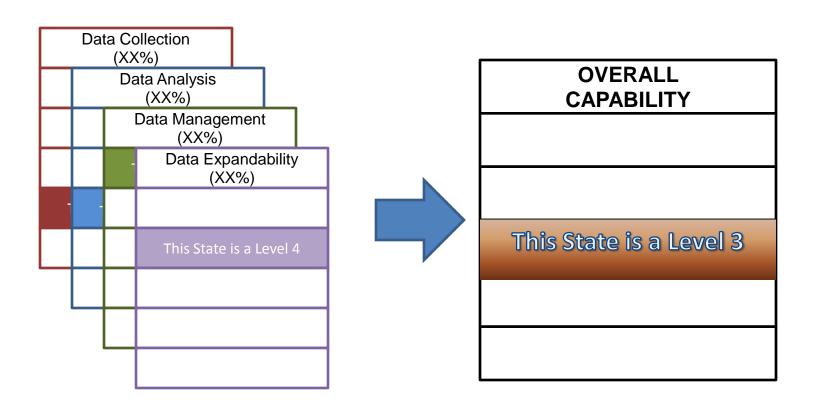
**Apply Checkpoints and Dependencies** 







### **State Data Capability Maturity Level**









### Consistency

- Consistent process and scoring criteria to assess each State...
  - Expert Lead Assessors
  - Questionnaire
  - Pilot State testing
  - Common thread TOPI
    - Attends every assessment
    - Errors corrected immediately
    - Continuous improvement









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### PILOT STATE RESULTS







### **General Comments**

- The assessment tool will provide good baseline results for the nation and each state
- Some states may get frustrated, particularly if their data systems and programs are not robust
- We identified several actions to improve the assessment process and results







### **Potential Opportunities**

- Lead Time / Timing
- Length
- Format
- Broad questions vs specific systems
- Data Governance questions
- Defining Roadway Inventory Data







### **Specific Recommendations**

- Build plenty of lead time into the process
- Target a smaller audience with specific questions
- Utilize a story board approach
- Remove certain questions from the larger group to be answered one-on-one
- Identify a key IT Professional to assist in answering Data Governance questions
- Consider when to use face-to-face vs web-based meetings
- Allow additional time for state response if needed







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